



## MASTER SERVICES AGREEMENT

THIS IS AN AGREEMENT BETWEEN YOU OR THE ENTITY THAT YOU REPRESENT (hereinafter "You" or "Your") AND RINGLEAD GOVERNING YOUR USE OF RINGLEAD'S SOLUTIONS (hereinafter "Service(s)").

### Schedule A

#### 1. CUSTOMER AND CONTRACT INFORMATION

Contract Information		Customer Information	
Valid if Signed By Date:	01/23/2018	Company Name:	Orlando/Orange County Convention and Visitor's Bureau, Inc. / dba. Visit Orlando
Agreement Number:	29895	Company Address:	6700 Forum Dr. Suite 100 Orlando, FL 32821-8028 United States
Billing Start Date:	01/24/2018	Purchase Order:	
Contract Term:	12 months	Mode Of Payment:	Credit Card
Expiration Date:	01/24/2019	Payment Terms:	Due Upon Receipt
		Invoice Terms:	Annual Prepaid

RingLead Contact		Customer Billing Contact	
Salesperson:	Jordan Murciano	Name:	Carmen Godsey
Phone:	631-353-7210	Phone:	407-541-4833
Email:	jmurciano@ringlead.com	Email:	carmen.godsey@visitorlando.c

By accessing and using the services and/or clicking an acceptance box you are indicating your acceptance of these terms of use and are agreeing to be bound by the Terms of Use outlined at <https://www.ringlead.com/msa/>

**2. SERVICES.** Customer enters into this Agreement for RingLead to provide the following Services in accordance with the attached Terms & Conditions, Exhibits, and addendums.

Item	Price (USD)	Quantity	Description
DMS Cleanse	\$6,000.00	1	Cleanse & Normalization: Admin License (Single Salesforce Org, Limited to 300k Records)
DMS Duplicate Prevention	\$11,375.00	175	Prevent Duplicates: Web Forms, List Uploads, Unique Entry
VIP Support	\$500.00	1	Training & Implementation - Setup & Install - Telephone Support - Dedicated Tech Support



			Representative
Enterprise Record Count	\$8,550.00	57	Additional fee for every 100,000 records above 300,000 records
Price Match Discount	(\$14,572.08)	1	RingLead Price Match Discount

**TOTAL: \$11,852.92**

Agreement Comments (if applicable): The list price for this agreement is \$20,025. Visit Orlando received a cloudingo price match on the RingLead products. Upon renewal terms, the contract amount will revert to the current list price.

**Agreement to Terms and Conditions:**

**Customer:** Orlando/Orange County Convention and Visitor's Bureau, Inc. / dba. Visit Orlando

**Signature:** Jeff Braswell  
Jeff Braswell (Jan 30, 2018)

**Print Name:** Jeff Braswell

**Title:** Chief Information C

**Date:** Jan 30, 2018




# Agreement for Orlando/Orange County Convention and Visitor's Bureau, Inc. / dba.

Adobe Sign Document History

01/30/2018

Created:	01/29/2018
By:	Matt Valenzuela (mvalenzuela@ringlead.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAABAH_WjHOS CwVqsoRRfPyxlm0qcTRU6Uq-L

## "Agreement for Orlando/Orange County Convention and Visitor's Bureau, Inc. / dba." History

-  Document created by Matt Valenzuela (mvalenzuela@ringlead.com)  
01/29/2018 - 8:08:32 AM PST - IP address: 136.147.46.8
-  Document emailed to Jeff Braswell (rachael.robson@visitorlando.com) for signature  
01/29/2018 - 8:08:38 AM PST
-  Document viewed by Jeff Braswell (rachael.robson@visitorlando.com)  
01/29/2018 - 8:08:47 AM PST - IP address: 64.128.248.174
-  Document viewed by Jeff Braswell (rachael.robson@visitorlando.com)  
01/30/2018 - 8:33:48 AM PST - IP address: 64.128.248.174
-  Document e-signed by Jeff Braswell (rachael.robson@visitorlando.com)  
Signature Date: 01/30/2018 - 8:38:32 AM PST - Time Source: server - IP address: 64.128.248.174
-  Signed document emailed to jmurciano@ringlead.com, carly@ringlead.com, Jeff Braswell (rachael.robson@visitorlando.com), and Matt Valenzuela (mvalenzuela@ringlead.com)  
01/30/2018 - 8:38:32 AM PST